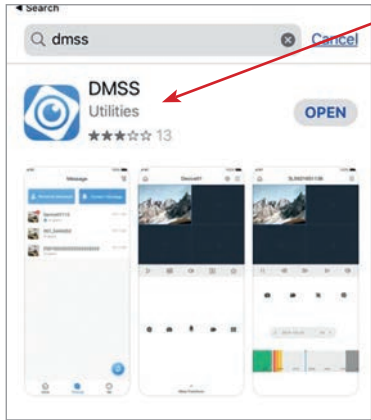# INFINITE

FIRE & SECURITY

CCTV User Guide

Smart Devices
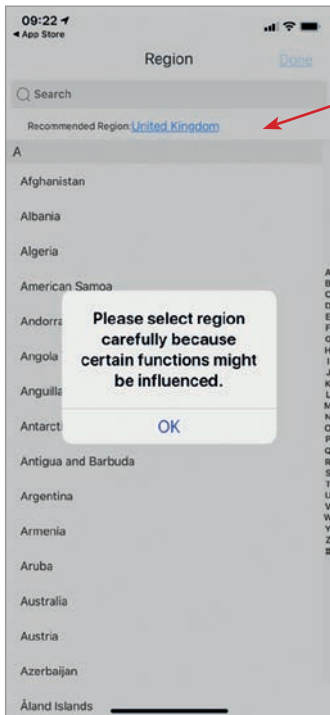
ULTIMATE PEACE OF MIND

Firstly, download the app from your applicable app store.

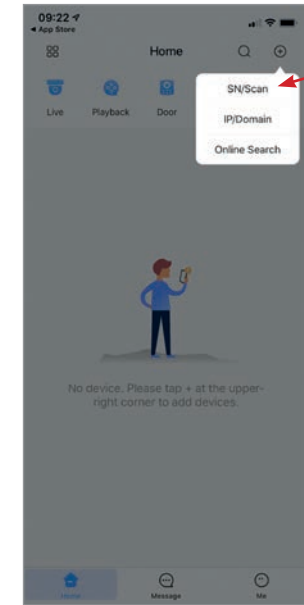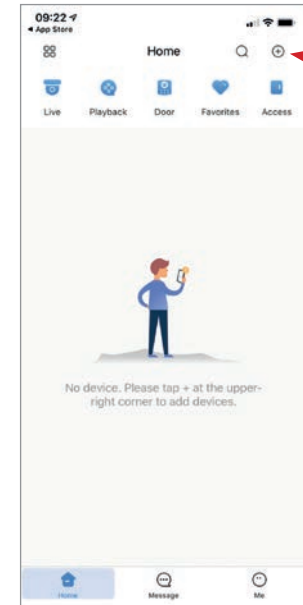***Please note, the appearance of the app may change due to updates, but the names will remain the same.**

Once downloaded, a series of set up pages will follow.

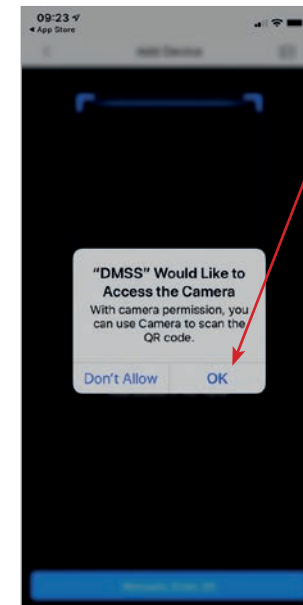As a UK resident it is important that you click on **United Kingdom**.

Adding a device:
Tap 'Add' in the top right-hand corner. You can then select 'SN/Scan'.

Tap (+)

Tap SN/Scan

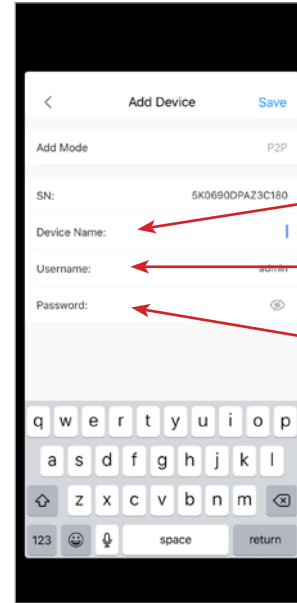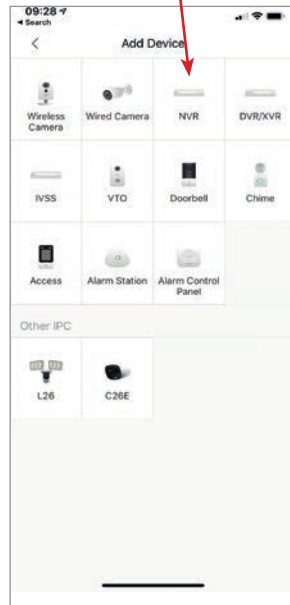Tap OK to allow access to camera

Manually enter SN

Enter serial number and tap next

The Device is an NVR. Tap the NVR box

Enter device name (your own choice)
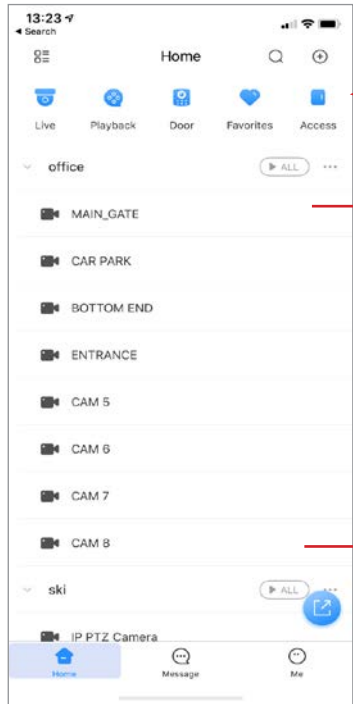
Enter your username (as supplied)

Enter your password (as supplied)

If logon is unsuccessful check the credentials and try again. Several failed login attempts **will lock out** user.

Your user logons are unique to you and **should not** be passed to unauthorised people. This is to comply with Data Protection and GDPR Laws.
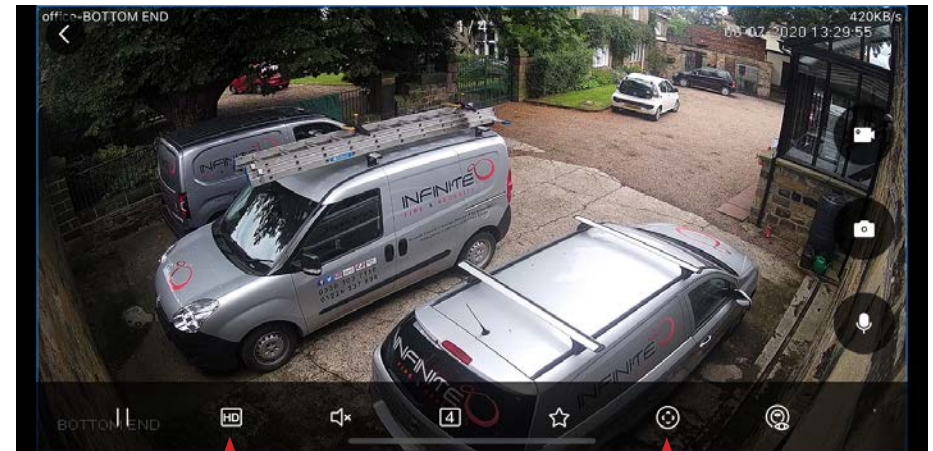
Infinite Fire & Security cannot be held responsible for unauthorised logins on your account.
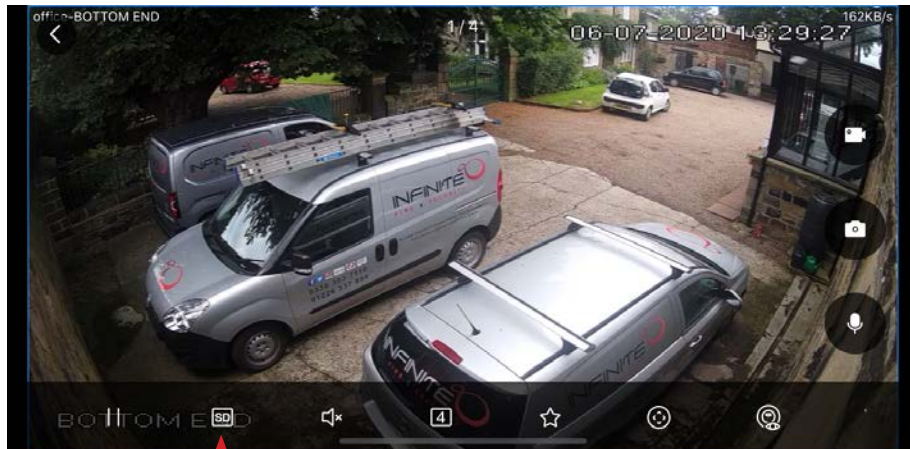
Your final screen should look like this:

Live views for your cameras can be viewed here

Individual cameras can be viewed here

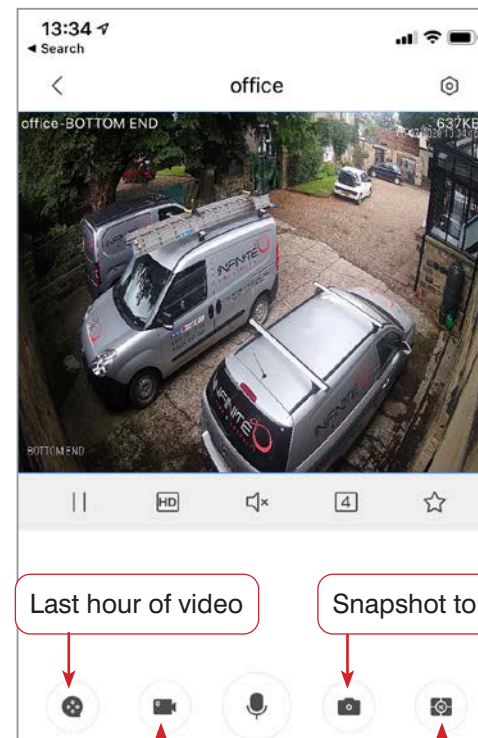HD (Ideal for recording incident).
Will be slower on any streaming service

PTZ Control

SD (Ideal for streaming)

More help and advice can be found within the App itself by tapping 'Me' in the bottom right hand corner and then 'Help & Feedback'.

Last hour of video

Snapshot to device

Start/Stop recording to device

End streaming

INFINITE

FIRE & SECURITY

SERVICES INCLUDE:

» Intruder Alarms » Smart Alarms » Access Control
» CCTV Systems » Fire Alarms » Fire Extinguishers
» Fire Risk Assessments » Emergency Lighting
» Networking » Test & Check » Mobile Broadband

GET IN TOUCH:

For information about any of our services please contact

t. **0845 111 0423 / 01226 337 898**
e. **info@infinitefiresecurity.co.uk**
w. **www.infinitefiresecurity.co.uk**

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